



TRIOBIKE

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hello new user let's ride

Congratulations on your new bicycle! Proper assembling and operation of your bicycle is important for your safety and enjoyment. Our customer service department is dedicated to your satisfaction with Triobike and its products. If you have questions or need advice regarding assembly, parts, performance, or returns, please contact the experts at Triobike.

Enjoy the ride!







the trio way

TRIOBIKE is a way of looking at the world where you choose to be free and out-going. You choose to be open to life. Triobike lets you go where cars can not – through green parks and down charming side-streets, breathing healthy air with happy kids. Journeys become adventures, loads become lighter and days become brighter. You go where you want and you do it with a smile. We want to inspire everyone to greet each day with optimism and move through life with ease. This is what we call the trio way.



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about this manual

It is important that you understand your new bicycle. By reading this manual before you go out on your first ride, you'll know how to get better performance, comfort, and enjoyment from your new bicycle. It is also important that your first ride on your new bicycle is in a controlled environment, away from cars, obstacles and other cyclists.

This manual contains important information regarding safety, assembly, use, and maintenance of the bicycle but is NOT intended to be a complete or comprehensive manual covering all aspects concerning bicycle ownership.

We recommend consulting a bicycle specialist if you have any doubts or concerns regarding your experience or ability to properly assemble and maintain the bicycle.



reminder

All persons assembling, using, and maintaining the bicycle must read and understand the safety warnings and operating instructions in this manual before using the bicycle. It is the responsibility of the user to ensure the bicycle is properly maintained and in proper operating condition.

Doing so will reduce the risk of injury.

Always conduct regular maintenance and inspection of your bicycle. Complete the Safety Checklist at the end of this manual before each use.



warnings

DO NOT INSTALL ANY KIND OF ADDITIONAL ELECTRIC MOTOR OR INTERNAL COMBUSTION ENGINE TO THE BICYCLE. ADAPTING A BICYCLE IN THIS MANNER POSES AN EXTREME SAFETY RISK TO RIDER AND COULD RESULT IN LOSS OF CONTROL.

INABILITY TO SAFELY REACH THE HANDLEBARS AND DISMOUNT THE BICYCLE MAY RESULT IN LOSS OF CONTROL OF THE BICYCLE. IMPROPER SETUP OR MAINTENANCE OF THE BICYCLE MAY RESULT IN AN UNEXPECTED MOVEMENT, LOSS OF CONTROL, AND SERIOUS INJURY.

RIDING THE BICYCLE IN UNSAFE CONDITIONS, IN AN UNSAFE MANNER, OR DISREGARDING TRAFFIC LAWS MAY RESULT IN AN UNEXPECTED MOVEMENT, LOSS OF CONTROL, AND SERIOUS INJURY.





general safety

Inspect the entire bicycle before riding - ensure that there are no loose parts, bolts or screws. Test the brakes and check if the pressure in the front tires is equal. Check rear tire pressure too.

If you have any doubts or questions, contact your local bike dealer.

By not following these safety precautions, you may risk injuring yourself or others.

GENERAL BIKE SAFETY PRACTICES

-Always follow the traffic laws in your country.

-Never ride while under the influence of alcohol, medication or drugs.

-If you suffer from any health conditions, please consult your doctor before riding.

-Never endanger yourself or others by reckless riding.

-The usage of bicycles or any accessories such as lamps, bells etc. is the user's own responsibility, and TRIOBIKE cannot be held responsible for any damage, accidents, personal injury or fines caused by the usage of these products.

- Familiarize yourself with all the bicycle's features before riding.
- Practice gear shifts, braking, and the use of the electric system.
- Always ride defensively in a predictable, straight line.
- Never ride against traffic.
- Expect the unexpected (e.g., opening car doors or cars backing out of concealed driveways).
- Take extra care at intersections and when preparing to pass other vehicles.
- Maintain a comfortable stopping distance from all other riders, vehicles and objects. Safe braking distances and forces are subject to the prevailing weather conditions. Do not lock up the brakes.
- When braking, always apply the rear brake first, then the front. The front brake is more powerful and if it is not correctly applied, you may lose control and rise the rear wheel. Always use the correct hand signals to indicate turning or stopping.

-Obey the traffic laws (e.g., stopping at a red light or stop sign, giving way to pedestrians).

-Wear proper riding attire, reflective if possible, and avoid open toeshoes.

-Do not use items that may restrict your hearing and vision.

-To maximize visibility, we suggest to ride the bike with folded hood.

WET WEATHER

-When riding in wet weather always use safety lights to enhance visibility.

-Exercise extreme caution when riding in wet conditions.

-Ride at a slower speed. Turn corners gradually and avoid sudden braking.

-Brake earlier, it will take a longer distance to stop.

-Pot holes and slippery surfaces such as line markings and train tracks all become more hazardous when wet.

ROAD CONDITIONS

- This bike is for on-road use only. Do not use the bike off-road or on rough terrain.
- Be aware of road conditions. Concentrate on the path ahead.
- Avoid pot holes, gravel, wet road markings, oil, curbs, speed bumps, drain grates and other obstacles.
- Cross train tracks at a 90 degrees angle or walk your bicycle across.

NIGHT RIDING

- Do not ride the bike at night without lights on, both front and rear.
- If using battery powered lights, make sure batteries are well charged.
- Wear reflective and light colored clothing.
- Ride at night only if necessary. Slow down and use familiar roads with street lighting.

HILL TECHNIQUE

- Gear down before a climb and continue gearing down as required to maintain pedaling speed.
- If you reach the lowest gear and are struggling, don't stand up on your pedals, since you may lose control of the bike.
- You will then obtain more power from each pedal revolution.
- On the descent, use the high gears to avoid rapid pedaling.
- Do not exceed a comfortable speed; maintain control and take additional care.
- Braking will require additional distance. Initiate braking slowly and earlier than usual. Please consider that a fully loaded taxi bike can reach 250 Kg and this will heavily affect the braking distance.

CORNERING TECHNIQUE

- Brake slightly before cornering and prepare to lean your body into the corner.
- Decrease your riding speed, avoid sudden braking and sharp turns.

FRONT BOX

-When loading and unloading passengers on the front box, be sure that the parking lock is activated.

-Load and unload only 1 passenger at a time.

-Don't step or stand on the front footrest since this will make the bike tip. The footrest is meant only to hold the feet of the passengers when they're already sitting on the seat.

-Always follow the specific instruction when loading and unloading passengers on the front box.

-Don't jump on the footrest.

-Don't load heavy things in the front trunk.

-When mounting the blanket, be sure that all the fixing points are secured.

-When the hood is unfolded, be sure that the screw handles are firmly secured, and the Velcro bands are firmly connected to the front rail supports.



assembling the bike



1- Unscrew the 6 M8 bolts from the front of the bike frame.



2- Place the box on the front metal frame, open the front lid and place 4 M8 bolts. Close the lid and place 2 M8 bolt in the footrest holes. Place the nuts under the base WITHOUT TIGHTING.



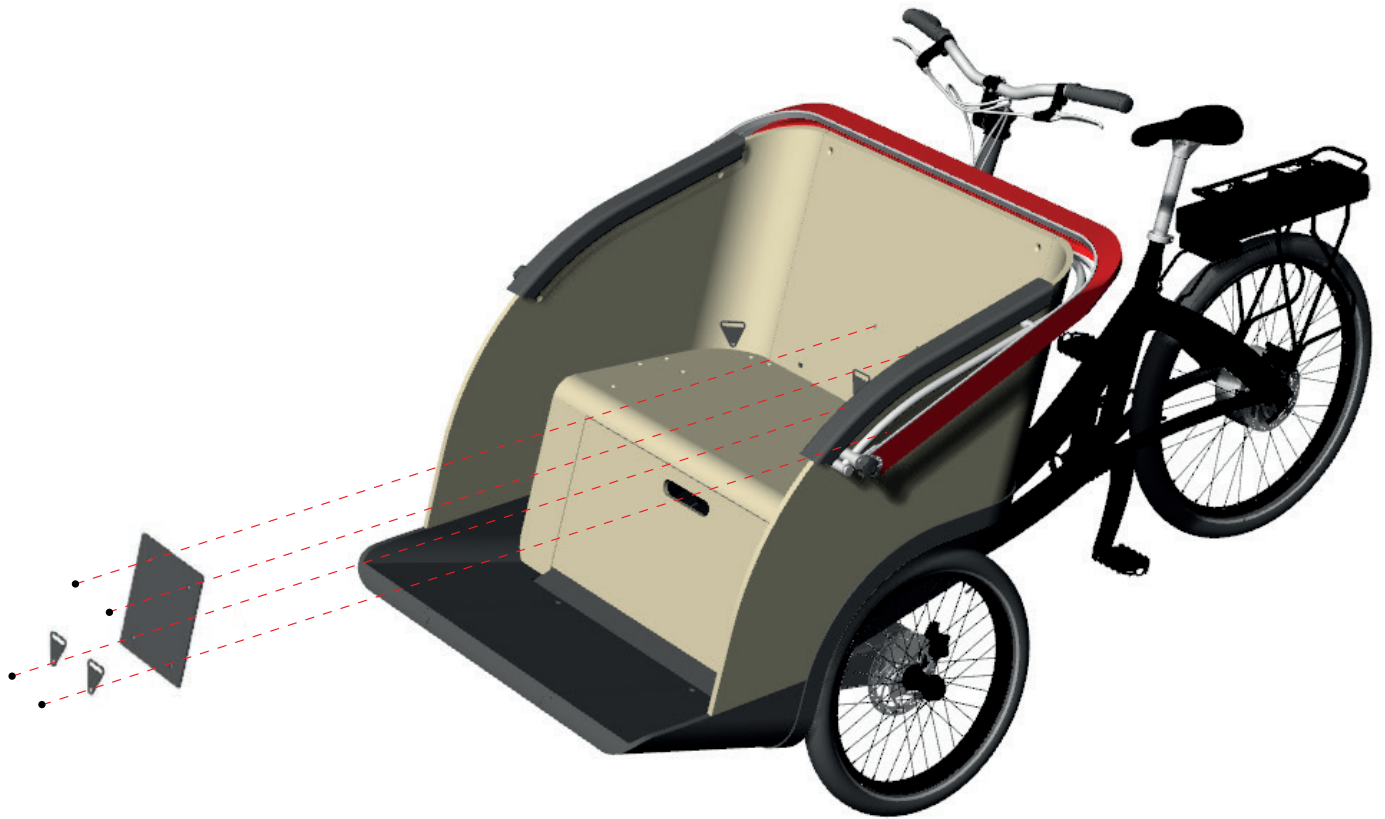
3- Mount the front light brackets using the front bolts and the nuts.



4- Tight all the 6 bolts inserted before, starting from the front.



5- Unscrew the 4 M6 bolts-nuts you find on the backrest.



6- Mount the handlebar using the 4 M6 bolts (the ones with washers on the top, the ones without on the bottom) + 4 M6 nuts (bolt outside, nuts inside). Seatbelts brackets have to be placed between the nuts and the metal plate.



7- Firmly tight the 4 M6 bolts. The handlebar has to be stable.



8- Install the Velcro stripes for the cushions and place them in the right position.



instructions



QUICK RELEASE SEAT CLAMP

-Unlock the quick-release lever and adjust the seat height up or down until the rider feels that he/she has control of the bicycle and are comfortable.

IMPORTANT: be sure the minimum insertion marks do not go past the top of the seat clamp and are not visible.



-Try to close the quick-release lever. If it closes easily, open it up and tighten the adjustment nut further. If it's too difficult to close, open the quick release lever up and loosen the adjustment nut a little and try again.

DO NOT ATTEMPT TO TIGHTEN BY TURNING THE QUICK-RELEASE LEVER. THE QUICK-RELEASE LEVER IS FOR CLOSING, THE ADJUSTMENT NUT IS FOR ADJUSTING THE PRESSURE.

IMPORTANT: you should feel resistance when you close the quick-release lever and should leave a temporary impression on your fingers. Open and close the handle to ensure the seat is securely locked in place



HANDLEBAR

-Using a 6 mm Allen wrench loosen the bolt at the front of the stem.

IMPORTANT: Do not loosen the bolts on the side of the stem.

-Grasp the stem of the handlebar and rotate to the desired angle.

-Re-tighten the handlebar bolt at the front of the stem and check the handlebar is securely attached and cannot move.

-Once you have adjusted the angle of the handlebar check the angle of the cables to be sure they are facing forward.



ELECTRIC SYSTEM

Triobike taxi features a pedal-assist electric drive system manufactured by Promovec: please carefully read its manual.

-Rotate the key on the battery case to the right: the rear light should switch on when the system is active.

-Press ON/OFF button on the handlebar control.

-Choose the desired assist level by pushing the arrows on the handlebar control up/down. Choose between level 1-5.

-To make the bike move with electric assistance you just have to pedal. The throttle works as walk assist from 0 to 6 km/h. Please handle it gently, applying an intense force could brake it.



GEARS

The rear shifter is placed on the right handlebar and has an indicator that reads either low or high or a series of number from 1 and up. First gears are used for slower riding, hill climbing, or to allow for easier peddling. It is recommended to start off in this gear and move through the gears as speed increases as needed, or comfortable. Use your index finger to shift up to a higher gear, and your thumb to shift down to lower gear.



PARKING LOCK

LOCK

- Press the LEFT brake lever IN.
- Rotate the small lever to the left.

UNLOCK

- Press the LEFT brake lever IN.
- Rotate the small lever to the right.



REMOVABLE BOTTOM PLATE

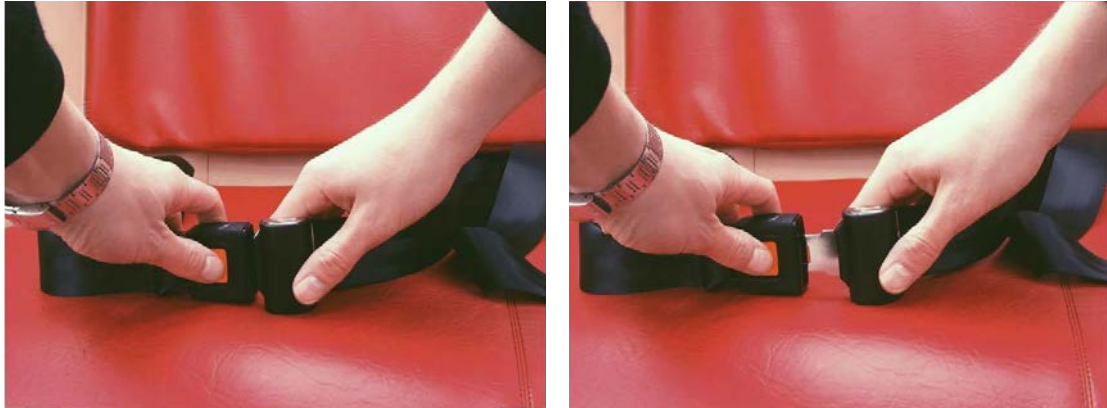
-Remove the footrest middle part

-Drive the bike all the way to the passenger, who easily can sit down on the seat. This gives an easy entry and exit. The idea is the same as in a wheelchair.

-Sit on the bench like on a normal chair. When the passengers are properly seated they should raise their feet and place them on the footrest sides. re-place the footrest middle part in its position.

-The passengers can place their feet on the complete footrest surface.

IMPORTANT: Stepping or standing on the front footrest will make the bike tip.



SEAT BELT

FASTEN THE SEATBELT

- Hold the latch and pull the seat belt across the body without twisting the webbing.
- Insert the latch into the buckle. Listen for a click.
- Tug on the seat belt latch to make sure the belt is securely fastened.

RELEASE THE SEATBELT

- Press the orange button on the buckle to release the latch. Latch will eject from buckle.



SHORTEN/LENGTHEN THE SEAT BELT

-Turn the adjustable latch at a right angle to the webbing and pull away from the latch, using the lower webbing strap.

-To shorten, pull the top webbing strap directly away from the adjustable latch.

-If needed for only one passenger of larger size, insert the latch from the left seat belt into the buckle of the right seat belt.



BLANKET

-Attach the two lower corner elastic straps on the blanket to the nut below each mudguard. Make sure the blanket covers the edge of the bottom plate.

-Attach the two upper corner straps on the blanket to the nut, next to the front rail supports.



HOOD

UNFOLDING THE HOOD

- Loosen the black screw handles on each rail.
- Slide the screw handles on each rail towards the handlebar, while unfolding the hood. The sliders connected to the handles should touch the rear rail supports.
- Fasten the screw handles again at the end of the rail, closest to the handlebar.
- Zip the two zippers on each back corner of the hood.
- Fasten the Velcro strip around the front rail supports.



FOLDING THE HOOD

- Detach the Velcro strip from the front rail support.
- Unzip the zippers on each back corner of the hood.
- Loosen the black screw handles on each rail.
- Slide the screw handles on each rail towards the opposite end of handlebar, while folding the hood. The sliders should touch the front rail supports.
- Fasten the screw handles again at the end of the rail, farthest from the handlebar.



general specifications

FRAME: aluminium 7005

BOX: beech plywood + aluminium

REAR WHEEL: 26"
FRONT WHEELS: 20"

BRAKES: Tektro hydraulic disc brakes on front, Shimano hydraulic disc brake on rear

GEARS: Shimano Deore 9 speeds

HARNESS: two 2-point seat belts

RAIN PROTECTION: waterproof blanket and hood

E-SYSTEM: Promovec 250W - geared
BATTERY: Li-Ion cells, 36V - 490 Wh
E-SYSTEM WARRANTY: 3 years

OVERALL DIMENSIONS:
LENGTH: 225 cm
WIDTH: 106 cm

TOTAL WEIGHT: 53 Kg
MAX PAYLOAD ON THE FRONT BOX: 160 Kg
OVERALL MAX PAYLOAD: 250 Kg





warranty

Limited warranty of manufacture fail of 24 months. This warranty does not apply to gear hubs, brakes and shifters which are covered directly with these manufacturers.

Failure due to accidents, abuse, neglect, normal wear & tear, improper assembly, wrong assembling operation, changes of the original product, improper use and maintenance by any other than authorized bicycle mechanics or use of parts inconsistent with the use originally intended for the bicycle as sold are not covered by this warranty.

The bicycles are intended to be used for city biking. TRIOBIKE shall not be held responsible for any accidents, injury, losses or damage caused by use of the bicycle, being that of responsibility of the owner.

The above limited warranty is conditional upon the bicycle being properly maintained and operated under normal conditions and use.

In case of warranty claim contact the original place of purchase, accompanied by an original bill of sale or proof of purchase that identifies the bike or the frame by the serial number.

Outside Denmark, the original owner is responsible for any and all labour and transportation charges associated with the warranty repair or replacement of all parts.



maintenance

GENERAL ADVISE

Please remember to have your first check & fine tune after 3 months. Hereafter we recommend a complete service and fine tuning of your bike every year/2000 km. Please consultant your local dealer or local shop. For specific control point for each service contact your local bike shop - this bike must be serviced only by trained and quified bike mechanic. Specific control points for each service: brakes, gears, battery status, spokes, bearings.

TIRES

It's important to have correct air pressure on tires. It improves control and handling, and it doesn't stress tires. Correct pressure is 4.5 Bar (65 PSI).

BATTERIES

Batteries have to be charged every 4 weeks, also when the bike is parked and not in use. For complete instructions please check Promovec manual.

SPOKES

The users must check the tension and eventually tighten the spokes after 100 km. The same operation has to be repeated every month/1000 km.

year/km	operation checklist	dealer stamp
3 months check	brakes gears bearings spokes	
1 year 2000 km 1240 miles	brakes gears bearings battery status tires check chain spokes	
2 years 4000 km 2480 miles	brakes gears bearings battery status tires check chain spokes	
3 years 6000 km 3730 miles	brakes gears bearings battery status tires check chain spokes	
4 years 8000 km 4970 miles	brakes gears bearings battery status tires check chain spokes	
5 years 10 000 km 6210 miles	brakes gears bearings battery status tires check chain spokes	

REPEAT ONCE A YEAR OR 2000 KM (1240 MILES)



safety checklist

Before every ride, it is important to carry out the following safety checks. Do not ride a bicycle that is not in proper working condition!

ACCESSORIES

- The reflectors are properly placed and not obscured.
- All other fittings on the bike are properly and securely fastened, and functioning (e.g.: lights).
- Rider's and passenger's clothing and items are properly constrained and not loose.

BEARINGS

- All bearings are lubricated, run freely and display no excess movement, grinding or rattling.

BRAKES

- The front and rear brakes work properly.
- The brake control cables are lubricated, correctly adjusted and display no obvious wear.
- The brake control levers are lubricated and tightly secured to the handlebar.

CHAIN

- The chain is oiled, clean and runs smoothly.

CRANKS AND PEDALS

- The pedals are securely tightened to the crank arms.
- The crank arms are secured to the axle and are not bent.

FRAME

- The frame is not bent or broken.
- The quick-release clamps are locked in place.

STEERING

- The handlebar and post are correctly adjusted and tightened, and allow proper steering.
- The handlebar binder bolt is tightened.

WHEELS AND TIRES

- The wheels are properly attached to the bicycle and axle.
- The tires are properly inflated within the recommended pressures displayed on the tires sidewall.
- The tires have the proper amount of tread, no bulges or excessive wear.



TRIOBIKE



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